Department of Social Work, Loyola College, Chennai-34

Action Taken Report

Action Mechanism

- 1. The Department of social work has a multi-layered feed-back collection mechanism. Student feedbacks are collected at the end of every semester, feedbacks from academic and field based experts are duly collected during BOS Meetings, Field work Agency Supervisors give their feedbacks on academic and field work related perspectives during the Field Work Supervisor's Meet, Feedbacks are also collected from Subject Experts who come to be part of the field work viva voce examinations. The last layer of feedback is collected from the academic audit that is conducted by the IQAC once every 5 years.
- 2. The gist of feedback is as follows.
 - 1. Make the curriculum relevant to the field realities
 - 2. Add a practical component in all papers.
 - 3. Introduce electives in both the first and second years
 - 4. Allow for options of courses for the students to choose.
 - 5. Include inter-disciplinary papers in the second year.
 - 6. Engage the students in peer learning
 - 7. Update the syllabus according to the trends in practice
 - 8. Some subjects are often too elaborate that they are not able to be completed during the course of the semester.
 - 9. A skill-based paper needs to be introduced to the students
 - 10. Innovations in the field of CSR, Disaster relief, Child rights and Conflict transformation need to be made part of the syllabus
 - 11. The syllabus needs to cater to students from all backgrounds special consideration to be first generation learners and students who come from rural backgrounds.
- The suggestions were duly shared in the staff meeting that was convened to discuss the syllabus.

4. Action taken:

The syllabus restructuring team met and developed a template for Social Work in line with the global template for post graduate courses. During this discussion the

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special consideration was given to the aforesaid concerns and recommendations from the feedback obtained from various stake holders.

The following actions were taken to incorporate the suggestions.

- 1. The syllabus was reviewed and the heavy units were distributed across the syllabus.
- 2. A practical component was introduced in most of the subjects in the fifth unit.
- 3. Elective papers namely: Media and Social Work, Environment and social work were introduced.
- 4. Inter disciplinary papers were introduced namely: Corporate Social Responsibility, Trauma and Recovery, Conflict transformation and peace building, Disaster Management and Child rights.
- 5. A Skill based course was introduced in the first year with the title Life Skills For Social Work

The aforesaid changes seemed to incorporate all the suggestions that were obtained from the students with regard to the curriculum. The revised curriculum was reviewed by the board of studies and the presented in the academic council and ratified.

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